



**Texas Children's
Health Plan**

The best decision a family can make.

Controls and Compliance
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EVV Compliance Reviews

Electronic visit verification (EVV) compliance reviews monitor providers who are contracted with Texas Children's Health Plan (TCHP) and provide EVV-required services to Texas Children's members. TCHP follows all requirements for the EVV compliance reviews as outlined in the HHSC EVV Policy Handbook and providers will be reviewed based on the schedules below. Reviews for state fiscal year (SFY) 2023 and calendar year 2023 will include EVV visit transactions for the Agency Model service option, Consumer Directed Services (CDS) and Service Responsibility Option (SRO).

EVV compliance review schedule for SFY 2023 for:

- EVV usage reviews: Meet the minimum EVV usage score
- EVV required free text reviews: Document required free text
- EVV landline phone verification reviews: Ensure valid phone type is used

Quarter Number	Review Period and State Fiscal Year Quarters Based on Date of Service	EVV Usage Review Dates
1	September, October, November	After the visit maintenance time frame has expired from the last date of the specified quarter, Nov. 30.
2	December, January, February	After the visit maintenance time frame has expired from the last date of the specified quarter, Feb. 28. or Feb. 29 if during a leap year.
3	March, April, May	After the visit maintenance time frame has expired from the last day of the specified quarter, May 31.
4	June, July, August	After the visit maintenance time frame has expired from the last day of the specified quarter, Aug. 31.

To review the HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews, please visit <https://www.hhs.texas.gov/handbooks/electronic-visit-verification-policy-handbook/10000-evv-compliance-reviews>

If you have questions regarding this provider notice, please send an email to: EVVprogram@texaschildrens.org